

30<sup>th</sup> June, 2020

Dear Valued Customer,

We are writing to inform you that as part of our effort to optimise our branch network, the Horta e Costa Sub-branch, located at Avenida do Almirante Lacerda No.108A-108B “B” R/C and Avenida de Horta e Costa No.115-123 “AA” R/C, Macau, ceased service following the close of business on Tuesday, 30<sup>th</sup> June, 2020. Customer accounts at the Horta e Costa Sub-branch will be transferred automatically to our Macau Branch. You are invited to conduct banking transactions by visiting our Macau Branch or other sub-branches, or access our Cyberbanking and Mobile Banking services.

Please see below the contact information of BEA’s Macau Branch and sub-branches:

Branch network	Address	Telephone
Macau Branch	Alameda Dr. Carlos D’ Assumpcao No.322, Fu Tat Fa Yuen, R/C AP to AW, Macau	(853) 2833 5511
Praia Grande Sub-Branch	Avenida da Praia Grande, No. 697, R/C, Edf. Tai Wah, Macau	(853) 2837 0661
Taipa Sub-Branch	Avenida Dr. Sun Yat Sen No.611, Hoi Yee Fa Yuen (Blocks 1,2,3) Res-Do-Chao J, Taipa, Macau	(853) 2883 0166

We sincerely apologise for any inconvenience this sub-branch closure may cause. Should you need any further information or assistance, please call our Customer Service Hotline on (853) 2833 5308.

Thank you for your kind support. We look forward to continuing to serve you.

Yours faithfully,

BEA Macau Branch

This is a computer-generated letter. No signature is required.

You may, at any time and without charge, request to have your personal data removed from the promotion database of The Bank of East Asia, Limited, Macau Branch. To do so, please send a written request by post to the Data Protection Officer, The Bank of East Asia, Limited, Macau Branch (Address: Alameda Dr. Carlos D’Assumpcao No. 322, Fu Tat Fa Yuen, R/C AP to AW, Macau), or by fax to (853) 2833 7557.